

Limited Warranty for LiveSmart® Categories of Upholstery Fabric Products

Culp provides a limited warranty for our LiveSmart, LiveSmart Evolve, LiveSmart Outdoor*, LiveSmart Ultra, and LiveSmart Barrier Plus upholstery fabrics. We stand behind the stain resist and cleaning performance of each of these LiveSmart categories of products for a period of three years from the date of sale to the original purchaser of the fabric (the "Warranty Period"). This warranty applies solely to common household stains** (specific exclusions being stains from ink marks, crayon, mustard and vegetable oil-based products, and dye transfer (especially from denim)), such that if the fabric becomes uncleanable during the Warranty Period due to a common household stain, then Culp will supply the original purchaser with new equivalent fabric (at the original purchase price) to replace the fabric that becomes uncleanable in cases in which all fabrication guidelines and care instructions have been followed, no consumer abuse or neglect has occurred, and all other conditions herein have been satisfied.

This warranty is valid only when used in accordance with its intended use as indoor residential furniture. The warranty is voided by the application of any Retail Applied Fabric Treatment or any other chemical treatments applied to the fabric by a party other than Culp.

This warranty applies solely to the original purchaser of LiveSmart, LiveSmart Evolve, LiveSmart Ultra, and LiveSmart Barrier Plus fabric. If you are a consumer seeking warranty service, please contact the retailer, dealer, or fabricator from whom you purchased your furniture product. For manufacturers or fabricators, please contact your Culp sales or customer service representative for warranty claims.

This warranty covers Culp's LiveSmart categories of upholstery fabrics only (LiveSmart, LiveSmart Evolve, LiveSmart Outdoor*, LiveSmart Ultra, and LiveSmart Barrier Plus). This warranty does not cover normal care and cleaning; damage/staining from misuse, abuse, neglect, allowing the fabric to become excessively soiled without cleaning, or failure to follow Culp's care and cleaning instructions for the applicable product; improper installation; costs associated with replacement of the fabric, including labor and installation costs; damage caused by animal claws, teeth, beaks, or other pet damage; damage caused by knives, scissors, staples, nails, pins, or other sharp objects; or damage caused by or related to fire, smoke, flood, or other natural disaster. Fabric damage as a result of not following the care and cleaning instructions may lead to product failure, which is not covered by our warranty. This warranty is the sole warranty given by Culp and replaces all other warranties, express or implied, and no one is authorized to assume or undertake for Culp any other liability in connection with the sale of our LiveSmart category of fabric products. This warranty is non-transferrable. Culp's liability is expressly limited to this warranty.

This warranty is valid only if a sample of the affected fabric and a copy of the bill for the item purchased is submitted to Culp for inspection and validation.